BACKWATER TOURISM

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**Guide**: Mrs. Dilu Mariya Joseph

1. Project Overview?

Backwater tourism software offers an operational integration between functions such as Reservations, Guest History, Accounting and Reporting modules. Software also has facility to generate report for analyzing your booking, food facility, packages and check-in and checkout status. House Boat booking system is best suitable for managing your resources in very simple and effective manner with minimal efforts and time so that it increases revenue.

1. To what extend the system is proposed for?

In the existing system, all the records are not kept perfectly because all the works done manually, so keeping up to date details of the houseboats, timings of booking is very difficult. Thus the existing system is very time consuming and being manual works sometimes lead to a great loss as well*.* This system is a fully automated. The reservations, accounting information’s and transactions are done easily and systematically.

1. Specify the Viewers/Public which is to be involved in the System?

The end-users of the system is tourists, that is both national and international people are allowed.

1. List the Modules included in your System?

* Search the houseboats based on users’ needs
* Customize the type of Houseboats with prices
* Booking for Customers for specific date with advance payment
* For every new reservation, availability status is updated
* Check-in into the Houseboat for specific duration
* Checkout from the Houseboat after payment Operations
* Supports the most popular and trusted online payment methods, like PayPal

5. Identify the users in your project?

1. **Admin**

* Admin who has the privileges for controlling the system such as login; approve/reject registration requests of house boat owners.

1. **House Boat Owners**

* Owners can register in the site and create a profile.
* They can also manage boat details such as add, update, delete etc.
* Approve or reject customer booking and handle online payment.

1. **Staff**

* Staffs have their own registration they can login to the site where they can view their duty allocation.

1. **User**

* Users can register and login to the system.
* Search houseboats for their needs and book the houseboat
* Make payment details and can add their feedback. Also cancel their booking.

6. Who owns the system?

Admin owns the system. He can view and analyze activities. He has the control over other users. He has the authority to review the transactions and take decisions against fraudulent activities.

7. System is related to which firm/industry/organization?

The system is related to tourism. The tourism industry is a major contributor to the state's economy.

8. Details of person that you have contacted for data collection?

KTDCS

Kuttanad Tourism Development Co-operative Society

Y.M.C.A Jn,Alleppey,

Kerala,India

Pin: 688001

Ph: 9847899130

ktdcs@hotmail.com

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

* Different categories available in houseboats?

Generally, House boats comes under 4 categories namely Standard, Deluxe, Premium and luxury house boats. We are providing deluxe boats and the higher grades only. In deluxe house boats, AC will be operated only from 9:00 pm to 6:00 am while for premium houseboats AC will be operated round the clock. Premium house boats providers also provides Luxury furnishing, Premium food menu, Candle light dinner, Jacuzzi, Shower panel etc.

##### Different types of boat trips available?

Day trip & Overnight stay are the two major cruises available. Check-in time for day cruise is by 11.30 am while checkout time is 5:00pm.For overnight trip check-in is usually around 11am to 11.30am while checkout is next day 9:00 am. All meals are served in houseboat.

##### Is travel in night is available?

No, Since the local fisherman put their fishing nets in the the backwater and lake, the Kerala Government has banned moving all types of engine operated boats from 5.30pm in the evening to 7.30am till the next day.

# What is the per room rent of a house boat in Kerala?

Deluxe 1 Bed Room House Boat Tariff for 2 persons starts from Rs-6500/- in Off Season and Season Tariff Starts from Rs- 8000. Tariff includes 1 night stay and boat cruise for 3 to 5 hours and all meals during the stay. House Boat rates are different in each season. October to April is the season and December 15th to January 5th is High peak season. Off season is during monsoon from April to September.

* What are the menus in houseboats?

Vegetarian and Non Vegetarian Kerala, North Indian cuisine are included in Lunch & Dinner. Chinese and Jain food are also served if requested in advance. Tourists can buy fresh fish like Jumbo prawn and Crabs from the local fisherman and houseboat chef will prepare and serve it in the houseboat. Evening Tea include snacks and Breakfast include Kerala Dishes like Appam and Stew, Idle Sambar and North Indian dishes like Aloo Poori, Parantha, Bread, Omelet etc.

##### Is Houseboat stay safe and comfortable?

The houseboat crew boat takes special care to meet the needs of the tourists. They are also given special training in first aid and life saving techniques to meet if any emergency arises. Hence there is nothing to worry about safety.

##### What are the different payable methods applicable?

Payment can be made by Credit/Cash on Travel or Debit Card online. Options are available for a list of credit / debit cards and net banking are also available.

##### Is there any advance payment required for the booking and how can I clear my payments later?

Yes, advance deposit required, it depends on houseboats, this is to be sure that your booking is genuine and we can go ahead with the reservations. The rest of the due amount can be paid before your arrival in Kerala. On special request you can also make the payment after your arrival. This can be agreed upon as per the type of tour and the amount we have to pay in advance to the hotels and our other associate offices for making the reservations.

##### For foreign travelers, is visa an important factor?

Yes, a Visa is a must to enter India for Foreign nationals. You can contact the Indian Embassy / High Commission in your country for the same. It is best to carry your passport with you all the time. You may also carry travel insurance.

##### Does the package mentioned includes the flight/pick up and drop charges?

No. The packages mentioned in the site are not inclusive of air fare, Car or train ticket. But on request we can book these things for you.